

E-NOC System/Processors Contact List of the concerned Authorities
Contact Timings: Sunday to Thursday between 8:00 am to 2:00 pm

RTA – Roads & Transport Authority				
Name	Contact	Mobile	Email	Manual submission location
RTA ROW Department				
Mohammed Al Shebli	04 2904796	050 5418664	Mohammed.Alshebli@rta.ae	RTA – customer services Center
Ajaz Ahmed	04 2904793	050 6329818	Ajaz.Abdulrashid@rta.ae	
Road and Facilities Maintenance Department				
Ibtissam Salim Abou Khurj	04 2904635	04 2904635	Ibtissam.AbouKhurj@rta.ae	RTA – HQ Mail Room
Romelito Salvador	04-2904673	050-8461023	Romelito.Salvador@rta.ae	
ITS Department				
Rizwan Qureshi	04 2904935	050 9419494	Rizwan.qureshi@rta.ae	RTA – HQ Mail Room
Pradeepkumar Sawant	04 2906492	050 8821401	Pradeepkumar.sawant@rta.ae	
Traffic Department				
Luai Mohammed AbuSaleem	04 2904570	0504746102	Luai.AbuSaleem@rta.ae	RTA – HQ Mail Room
Mohammed Ahmed Chmaysse	04 2904538	0504732558	Mohammed.Chmaysse@rta.ae	
Parking Department				
Ahmed Hassan Eraky	04 290 6135	055 1276021	Ahmed.Eraky@rta.ae	RTA – Parking Departmentss
PTA Marine Projects Department				
Nilanthi Jayawardena	04 2903047	050 8037097	nilanthi.jayawardena@rta.ae	RTA – HQ Mail Room
Chellappan Solaiyappan	042903046	0506993619	chellappan.solaiyappan@rta.ae	
PTA – Planning & Business Development				
Kamal Younis Ahmed	042907934	0528059669	Kamal.Ahmed@rta.ae	RTA – Public Transport agency at Al Muhaisna Area
Tariq Mahmood Chaudary	04 2907937	050 8489094	Tariq.chaudary@rta.ae	
Murshed Mohammed Darwish	04 2907954	050 9111922	Murshed.darwish@rta.ae	
Rail Agency				
Bashar S. Taha	04 290 2267	055 600 6785	bashar.taha@erta.ae	RTA- Customer Services Center
John Mathew	04 290 2256	055 600 6212	john.mathew@rta.ae	
Ahmed Kamal	04 2902261	050 7179130	Ahmed.kamal@rta.ae	
Strategic Planning Department				
Tariq Yousef Ibrahim	04 2904249	0506771192	Tariq.Ibrahim@RTA.ae	RTA – HQ Block A 9th Floor- SPD
Khalaf Hassan Belghuzooz	04 2904246	050-2256266	Khalaf.Belghuzooz@rta.ae	
Etihad Rail				
Rashid Al Mulla	024999570		Rashid.ALMulla@etihadrail.ae	RTA – HQ – Block A 3rd Floor, every Sunday & Tuesday from 7:30 am to 10:30 am
Walid Al Blooshi	024999670		Walid.AIBlooshi@etihadrail.ae	
Masoud Al Ahababi	024999838		Masoud.AIAhababi@etihadrail.ae	
Abdulaziz Al Holy	024999673		Abdulaziz.Al-Holy@etihadrail.ae	
DEWA – Dubai Electricity & Water Authority				
Saleha Al Marri	04 - 3221292		iip.noc@dewa.gov.ae	DEWA Wasan Office Ground Floor NOC Counter, Admin Building
Iman Almarri	04 - 3221744		iip.noc@dewa.gov.ae	



Planning Department				
Talal Mahmood AlBastaki	04 2063795		talalmh@dm.gov.ae	DM HQ Office at Deira Area
Amna Saeed Al Nuaimi	04 2063992		asalnuaimi@dm.gov.ae	
Drainage and Irrigation Department				
Saeed Safar	04 2063619	050 4500003	sasafar@dm.gov.ae	DM HQ Office at Deira Area
Ijaz Ahmed Tahir	04 2063626	050 6759626	iatahir@dm.gov.ae	
Abdul Rashid Mateen	04 2063610	050 4955863	ampicha@dm.gov.ae	
Ahmed Almuhairi	04 2063657	050 3657474	abmuhairi@dm.gov.ae	
Public Parks and Horticulture Department				
Laila Hassan Bu Ali	04 302 7717		lailahi@dm.gov.ae	DM Office at Creek Park (Gate no.1)
Mansoor Mohammed Rostami	04 302 7618	0503444181	mmrostami@dm.gov.ae	
Environmental Planning & Studies Section				
Janice May Lozada Chua	04 6066120	050 2281529	jmlchua@dm.gov.ae	DM Office at Abu Hail Area (04-6066757)
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Hind Mahmoud	046066616	046066616	hmmahaba@dm.gov.ae	
Etisalat				
Modar Salem Abdulal	04-2022558	0505889787	mabdulal@etisalat.ae	Etisalat Deira Office Floor no. 10
Ahmed Safwan	04-2022442	050 1091094	aalhakawati@etisalat.ae	
DU				
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Adel Aljasmi	04 - 5683628	050 - 4647044	Adel.Aljasmi@du.ae	
Emirates Central Cooling Systems Corporation (EMPOWER)				
Gharib Abdulla Saleh	04 - 3755344	050 - 4555401	Gharib.Saleh@empower.ae	Empower HQ Office – at Al Hudaiba Awards Buildings, Block A
Moin Uddin	04 - 3755502	055 - 9570402	moin.uddin@empower.ae	
G.H.Q Armed Forces				
Darwish Noredin Langawi	04 -3876521 / 04 -3136462		Darwish.noc.mod@gmail.com	Military Camp at Nad Al Sheba Area.
Abdulrahman Ali Lootah	04-3876531		Lootah2020@hotmail.com	
Please refer following link for location:				
https://www.google.ae/maps/place/25%C2%B006'56.0%22N+55%C2%B021'33.3%22E/@25.115562,55.3579561,494m/data=!3m2!1e3!4b1!4m5!3m4!1s0x0:0x0!8m2!3d25.115562!4d55.359256				