

E-NOC System/Processors Contact List of the concerned Authorities
Contact Timings: Sunday to Thursday between 8:00 am to 2:00 pm

RTA – Roads & Transport Authority				
Name	Contact	Mobile	Email	Manual submission location
RTA ROW Department				
Mohammed Al Shebli	04 2904796	050 5418664	Mohammed.Alshebli@rta.ae	RTA – HQ Mail Room
Ajaz Ahmed	04 2904793	050 6329818	Ajaz.Abdulrashid@rta.ae	
Road and Facilities Maintenance Department				
Ibtissam Salim Abou Khurj	04 2904635	04 2904635	Ibtissam.AbouKhurj@rta.ae	RTA – HQ Mail Room
Romelito Salvador	04-2904673	050-8461023	Romelito.Salvador@rta.ae	
ITS Department				
Rizwan Qureshi	04 2904935	050 9419494	Rizwan.queshi@rta.ae	RTA – HQ Mail Room
Pradeepkumar Sawant	04 2906492	050 8821401	Pradeepkumar.sawant@rta.ae	
Traffic Department				
Sami Al Majdalawi	04 2904543	050 2718880	Alturath_Sami.Almajdalawi@rta.ae	RTA – HQ Mail Room
Mohammed Ahmed Chmaysse	04 2904538	050 4732558	Mohammed.Chmaysse@rta.ae	
Parking Department				
Naseem Matalaka	04 290 6042	050 4946790	Naseem.matalaka@rta.ae	RTA – Parking Department
Mohammed Ghazal	04 290 6019	055 1276021	Mohammed.Ghazal@rta.ae	
PTA Marine Projects Department				
Nilanthi Jayawardena	04 2903047	050 8037097	nilanthi.jayawardena@rta.ae	RTA – HQ Mail Room
Chellappan Solaiyappan	042903046	0506993619	chellappan.solaiyappan@rta.ae	
PTA – Planning & Business Development				
Kamal Younis Ahmed	042907908	050 3039941	Kamal.Ahmed@rta.ae	RTA – Public Transport Agency at Al Muhaisna Area
Tariq Mahmood Chaudary	04 2907937	050 8489094	Tariq.chaudary@rta.ae	
Rail Agency				
Bashar S. Taha	04 290 2267	055 600 6785	bashar.taha@erta.ae	RTA- Customer Services Center
John Mathew	04 290 2256	055 600 6212	john.mathew@rta.ae	
Ahmed Kamal	04 2902261	050 7179130	Ahmed.kamal@rta.ae	
Strategic Planning Department				
Jamal Mohammed Thedath	04 2904247	0507913643	Jamal.Thedath@rta.ae	RTA – HQ Block A 9th Floor- SPD
Tariq Yousef Ibrahim	04 2904249	0506771192	Tariq.Ibrahim@RTA.ae	
Etihad Rail				
Rashid Al Mulla	02 4999570	055 2211321	Rashid.AIMulla@etihadrail.ae	RTA – HQ – Block A 3rd Floor, every Sunday & Tuesday from 7:30 am to 10:30 am
Ammar Al Zamani	02 4999787	050 4575741	Ammar.AlZamani@etihadrail.ae	
Masoud Al Ahababi	02 4999838		Masoud.AlAhababi@etihadrail.ae	
Abdulaziz Al Holy	02 4999673	050 4949117	Abdulaziz.Al-Holy@etihadrail.ae	
Shamim Shajhan	02 4999521	056 6537367	Shameem.Shajahan@etihadrail.ae	
DEWA – Dubai Electricity & Water Authority				
Saleha Al Marri	04 - 3221292		iip.noc@dewa.gov.ae	DEWA Wasan Office Ground Floor NOC Counter, Admin Building
Iman Almarri	04 - 3221744		iip.noc@dewa.gov.ae	



DM - Dubai Municipality

Planning Department

Abdullah Bilal Hassan	04 3255414		abhassan@dm.gov.ae	DM AL Barsha Office
Deyab Abdulatif Badwawi	04 2063897		THEABAB@dm.gov.ae	DM HQ Office at Deira Area

Drainage and Irrigation Department

Ali Al Quraishi	04 206 3412	0503822871	ATBAKAR@dm.gov.ae	DM HQ Office at Deira Area
Ahmed Zanati Abdulhaleem	04 206 3606	0564662919	AZHALEEM@dm.gov.ae	
Sergiu Daniel Bront	04 206 3632	0524817988	SDBRONT@dm.gov.ae	
Najeeb Abdunasser Alkhatat	04 206 3928	050 358 0000	NAKHAYYAT@dm.gov.ae	
AbdulRasheed Mytheen Picha	04 206 3610	0504955863	AMPICHA@dm.gov.ae	
Mohammed Mohideen	04 206 3608	0504332931	Mohideen.Mohammed@dewa.gov.ae	

Public Parks and Horticulture Department

Laila Hassan Bu Ali	04 302 7717		lailahi@dm.gov.ae	DM Office at Creek Park (Gate no.1)
Mansoor Mohammed Rostami	04 302 7618	0503444181	mmrostami@dm.gov.ae	

Environmental Planning & Studies Section

Janice May Lozada Chua	04 6066120	046066120	jmlchua@dm.gov.ae	DM Office at Abu Hail Area (04-6066757)
Khaldoon Fadhil Aldarraji	0466066816	0508620098	kfserhad@dm.gov.ae	
Hind Mahmoud	046066616	046066616	hmmahaba@dm.gov.ae	

Etisalat

Modar Salem Abdulal	04-2022558	0505889787	mabdulal@etisalat.ae	Etisalat Deira Office Floor no. 10
Ahmed Safwan	04-2022442	050 1091094	aalhakawati@etisalat.ae	

DU

Abdulrahim Almulla	04 - 3915018		Abdulrahim.Almulla@du.ae	DU Main Office – at Dubai Academic City
Leah Valderama	04 - 3692853		Leahmarie.Gvalderama@du.ae	

Emirates Central Cooling Systems Corporation (EMPOWER)

Shaheen Ahmed Al Ali	04 - 3755305	050 - 6555945	Shaheen.alali@empower.ae	Empower HQ Office – at Al Hudaiba Awards Buildings, Block A
Moin Uddin	04 - 3755502	055 - 9570402	moin.uddin@empower.ae	

G.H.Q Armed Forces

Darwish Noreddin Langawi	04 -3876521	050 7959005	Darwish.noc.mod@gmail.com	Military Camp at Nad Al Sheba Area.
Abdulrahman Ali Lootah	04-3876531	050 8466077	Lootah2020@hotmail.com	

Please refer following link for location:

<https://www.google.ae/maps/place/25%C2%B006'56.0%22N+55%C2%B021'33.3%22E/@25.115562,55.3579561,494m/data=!3m2!1e3!4b1!4m5!3m4!1s0x0:0x0!8m2!3d25.115562!4d55.359256>