Overview of the New ENOC System

The system provides a process flow for the Customers to submit their request for NOC through the use of a questionnaire following which the NOC request is routed to various service authorities & Departments based on the answers to the questions. In addition to that NOC processors from the departments are also able to route the applications to further sections based on their review of the application.



The Customers have the facility to track their NOC at various stages in the process and align themselves to the requirements of obtaining an NOC, revalidating an NOC and interacting with the service authorities to address any queries or additional documentation requirements.

The following sections describes the key functionality available to the customer:

e-NOC application can be accessible over the internet via the following URL:

https://noc.rta.ae

Customer Dashboard

Upon successful login, the system will present the Customer with the dashboard which will have:

- A list of NOC applied by the user
- Predefined filters in form of cards which displays the current status of his applications in numbers. Clicking on these cards will filter the grid accordingly
- Filter the grid by selecting custom filters. The user will have the option to save these filters and load them later to save time

The dashboard will also allow the user to:

• Apply for a new NOC application

TA Home 📽 About RTA 💰	RTA Services 😕 Contact	Us							
					Search by NOC Ref. No.		Q Advanced Seatch 🛓 customert		
Apply For NOC	My NOC Appli	cations		C ² New	Comment 🔑 Me	nual Docume	vita	SYSTEM NOTIFICATIONS	
Jesign	Reference #	Date Applied	+ Client	Project Code	Project Type	Status			
Irial Trenches NOC	NOC-27022014-2076	27/02/2014	Test Client 123	1234	Development	Submitted		MY NOC APPLICATIONS	
Construction NOC	NOC-27022014-2075	27/02/2014	Test Client 123	1234	Development	Submitted			
	B NOC-27022014-2044	27/02/2014	Test Client 123	1234	Development	Submitted			
Informational Links	NOC-20022014-2028	26/02/2014	Test Client 123	1234	Development	Submitted		DUE FOR REVALIDATION (W 2 WEEKS) OO NOCS	
	NOC-20022014-2020	26/02/2014	Test Client 123	1224	Development	Submitted			
	NOC-20022014-2025	26/02/2014	Test Client 123	1234	Development	Submitted			
FAO	NOC-26022014-2022	26/02/2014	Test Client 123	1234	Development	Submitted		COMMENTED APPLICATIONS	
	- NOC-02022014-2001	02/02/2014	Test Client 123	1234	Development	In Process			
JVCTV/EW	B NOC-21012014-2002	21/01/2014	Test Client 123	1234	Development	In Process	Ç\$		
Definitions	NOC-30122013-2002	30/12/2013	DEWA	Waled-02	DEWA-33KV	In Process		-	
Supporting Documents	EI 1075	15/12/2013	DEWA.	test	Others	Subrotted		TEMPORARILY SAVED	
ENOC Contact List	NOC-29102013-2007	29/10/2013	DEWA	Waled-02	DEWA-33KV	Submitted			
	NOC-29102013-2005	29/10/2013	DEWA	Waled-02	DEWA-33KV	Submitted			
	D NOC-28102013-2004	29/10/2013	DEWA	Waled-02	DEWA-33KV	Pending Supported Documents	60		
	B NOC-28102012-2018	28/10/2013	DEWA.	Waled-02	DEWA-33KV	Pending Supported Documents			
				Export To Ex	xei ▶ ₩ 1	of 2 Pag	es		



- Perform operations on the NOCs applied Revalidate, Request Cancellation and Create New From Existing.
- Search for an application either using the reference number or using the Advanced Search option

Apply for a new NOC

The customer will be able to apply for a new NOC application by selecting from the menu of the available types. The system will guide the user through a series of self-explanatory steps till the final electronic receipt is generated.

Step 1	: Questionnaire	•	Step 2: Project Details			
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RTA Nome 📽 About RTA 🚣	ATA Services 🔗 Contact Us		RTA Home 🔹 About RTA 🖂 RTA Services 🖉 Contact Us			
	Search by MOC Ref. No.	Q Advanced.Search 🌢 customent	Search	by NOC Ref. III. Q. Advanced Search 👗 customert 🏐		
+ eNOC Harne >> Apply for new NDC 1	Construction NOC		A still there Apply for new NOC Construction NOC			
1 Questionnaire	Questionnaire	The following departments/department	Guestionnaire Project Details			
Project Details		Yes No		All fields are mandatory unless specified otherwise		
0	Does your work involve removal of existing plants, trees or landscaping areas? Does your work import on the existing plants, trees or londscaping areas?	RTA Roads Department	B Project Code			
Contact Details	Does your work impact on any existing lands assigned for proposed plants.	FTA - Planning & Business Development	Contact Details Project Type			
Work Location	Irees or landscaping works?	Road & Facilities Maintenance Department	Work Location Project Name			
Technical Information	proposed aboveground structures in the future?	Traffic Department	G Technical Information			
6 Supporting Documents	Does your work involve adding new plants, trees or landscaping areas?	* PTA Marine Projects	Project / Work Description.			
0	 Loes your work impact on the existing street lighting and traffic signals structures and networks (cables, poles, pockets and traffic devices)? 	sal Agency v	Supporting Locuments			
Castrination	 Does your work impact on the existing ITS structures and networks (Senices, cabinets, devices and foundations etc)? 	Parking Department	Confirmation Project / Work Start Date Project / Work End Date			
	Does your work impact on/removal the existing RTA asphaltedipaved/road base areas onland the exiting road flumiture?	Dubai Municipality Strainage and Irrigation Department	I I I I I I I I I I I I I I I I I I I			
	Does your work involve crossings of RTA paved roads (NDRC or Open cut)?	Public Parks and Rontculture Presentment	Clients Name:			
	 Does your work impact on the existing RTA intermation/traffic signs and existing roads marking areas? 	Environmental Planning &	Others	3 •		
	 Does your work impact on the existing RTA bridges tunnels, furniture and structures? 	Bill Planning Department				
	Does your work impact on the existing bus routes or bus stops or involve any proposed bus routes and bus stops?	● ● ● ● DEWA	Final Design NOC Number (optional)	Lophup		
	 Does your work impact on the existing Marine facilities or and Public Water Transport or involve any proposed Marine Construction work? 	 Dews ID 	Rejected NOC Number (optional)	Lookup		
	 Does your works impact on the existing Salik structures and networks or involve any proposed iffS or Salik construction work? 	 O ● ● O ■ O Etisalat ✓ 	Related NOC flumber (loptional)	Lositup (You can enter multiple numbers separated by a "/")		
	 Does your work impact on the existing parking facilities or involve any proposed patking construction work? 	 Sthad Rail 				
			Temporary Save	<< Previous Cancel Next >>>		
Step 1: Th	he user is provided a s	eries of questions.	Step 2: User enters the project of	details and related NOC		
Depending	on the user response, the	agencies/authorities	numbers			
which will b	e involved in the processin	g of the application				
will be dete	rmined. This will be indicate	ed using appropriate				
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visual cues.						
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Step 4: Location Details Step 3: Contact Details فكومة ال حکومة التي . A RT. 💑 RTA Se Search by NOC Ref. Inc. ch by NOC Ref. No. QIA Q Ap * A ۰ . 🔍 ୍ 🖉 %; 💉 / 💾 에 ଅ Add Step 3: User provides the contact details Step 4: User enters the location details by drawing on the interactive map or entering manual coordinates. The system automatically calculates the impacted communities Step 5: Technical Details **Step 6: Supporting Documents** حكومة ال 0 RTA 💑 RT. 0 4 0 0 fork Location . * 6 a. 6 Digital
 Manual 止 4 0 Choose File No 0 A 745.77 KB @ (8 01-Home-Bipg rogress **CELLIN** st: Length (mts): Step 5: Interface to enter the technical details Step 6: Interface to attach electronic documents with real time progress indicators for each file. Currently users can upload up to 100 MB for each NOC Step 7: Confirmation A Step 7: Confirmation page with link to download the PDF Bainte copy of the e-receipt octails.



Temporary Save

The user will be able to save the entered information on a temporary basis and continue filling the form at a later time without losing any information already entered. The application will not be submitted for processing but will be available the logged in user to complete at a later date

New From Selected

The system will allow the user to create a new application by using an existing NOC application as a template.

- User selects an existing application
- User clicks "New from selected"
- System will start the "Apply for NOC" wizard with values pre-populated from selected application
- User will be able to edit the existing information and add documents
- On submission, system generates a new NOC reference number
- Existing NOC application remains unaffected.

Revalidation

• Each NOC is valid from date of issue until <u>six (6) months</u>. Customer can perform revalidation of approved NOC from 6 weeks before expiry, till the date of expiry.

Note

- If you submit the supporting documents manually, you are requested to submit the documents to the respective departments within ten (10) working days. Failure to do so will result to cancel the NOC application automatically by the system .Clearly mark the NOC reference number on your supporting documents when submitting them or attach a copy of the electronic confirmation receipt. *Please click here to see the list of required supporting documents.*
- If the application is not approved from all Departments within <u>sixty (60) working days</u>, the system will cancel the application automatically and the applicant will be notified.